

## **MCLS Automated Services Committee Meeting**

May 19, 2009

Torrance Public Library

**In Attendance:** David Peterson, BUR; Greco Venegas, CMM; Greg Ullman, COV; Margaret Menninger, RED; Stephanie Archer, SAM; Irene McDermott, SMAR; Dana Vinke, TOR; Pam Alger, MCLS.

**Call to Order:** The meeting was called to order at 1:40 p.m.

**Introductions and Roll Call:** David Peterson (BUR) acted as Committee Chair. He welcomed members to the meeting and led a roll call.

**Approval of Minutes:** MSP (Menninger RED/Archer SAM) to approve minutes of January 20, 2009 meeting.

**Approval of Agenda:** MSP (Menninger RED/Archer SAM) to approve agenda.

### **Reports**

System News – Pam Alger, MCLS Liaison

- There are still a few seats left Big Box Training program. Big Box ends at the middle of August. It has been successful.
- The consolidation of the south state cooperatives will occur in July. Working title: Southern California Library Cooperative.
- Open Source, Open Libraries Projects: Training opportunities will be announced. We will have access to test installations of Koha and Evergreen.
- Statewide reference grant project: 3 to 5 projects for next year.
- Pam will retire on October 15, 2009.

### Workshop Committee Report

The Workshop will take place on June 4, 2009 at 10 a.m. It will be virtual, taking place over WebEx. We will have presentations by BiblioCommons, SoPac, Open Source, and a special presentation by Norm Readers about their GIS project at Torrance.

### **New Business**

### New Officers:

Pam Alger suggests that we assemble a slate...then hold an online vote. She will send out a preliminary email asking for volunteers.

MSP (Ullman COV/Archer SAM) proposing this method. The vote was unanimously in favor.

### Meeting dates and times for 2009/10

Our first meeting will be virtual, over WebEx. It will take place on Tuesday, October 20, 2009, in the morning.

Our second meeting will be in person, on Tuesday, January 19, 2010, in the morning.

Our final meeting will be virtual, on Tuesday, May 18, 2010, in the morning.

### Structured Exchange Ideas for Next Year

Integrating online databases with public catalog.  
EDI ordering. Direct ordering to Baker & Taylor Electronic Data Interchange.  
Talks directly to acquisitions database.

Our structured exchange topic for October will be: Ecommerce: Paying fees via atm or debit.

### Structured Exchange: Newer Media

BUR: Library lags behind in technology because of funds. Risks of getting into new media, then it disappears.

TOR: Information streams are occurring outside of library. BlueRay may be the last media format that we have to decide on.

CMM: Hulu and YouTube: streaming content means that we don't have to carry the media. But we need better bandwidth.

TOR: Bandwidth is killing TOR. But we need to double bandwidth. Remember when we banned chat and email?

CMM: Computing cloud: don't need robust hardware but big bandwidth.

TOR: Public Internet Access computers are full and people using laptops. AV items get less and less circulation.

CMM: Generational issue. Old people use the physical media; young people download.

TOR: Serve 5 generations. Genealogy is spurring older people to use technology.

Pam: There will be group of retirees that will be computer savvy.

BUR: EBay drives older people to use computers.

Pam: Problem of time restrictions on computers. Not enough time to fill in unemployment form.

TOR: Economic viewpoint: to have more time on computers is an investment in the workforce.

CMM: Hard to judge what is important: game or resume?

Pam: One or two untimed computers dedicated to job applications. Added value is something libraries don't do...we don't charge. Except for overdue "extended use fee".

BUR: Patrons want plugins but there is no library IT staff, only City. They have to pay for replacing headphones.

TOR: dispense headphones...sell them. Also sell flash drives.

TOR: Integrate catalog onto mobile phones, iPhones, and Blackberries.

CMM: The phones are formatting the Web to themselves. The phones are getting better.

TOR: OCLC is trying to become the portal to library catalogs. As these phone apps become more robust, we libraries don't have to do it.

TOR: Public programming: how can we get the word out if no newspapers? Generate buzz; get outreach. Text? Facebook?

CMM: How do we keep up with new communication technologies?

BUR: What do you adopt and when do you adopt it?

TOR: Pay attention to when technologies crest and go down.

SMAR: Twitter is good for pushing out announcements.

TOR: Goes back to doing outreach to library users and non-users. Dana goes out to fairs, etc. to sell services and programming.

Pam: We do a service but we don't make sure that we can support the service. We want to alleviate not create frustration.

CMM: What about Ebooks?

TOR: Problem of licensing only one copy at a time. Could we license more copies at one time. Scalable licenses. Wonderful technology forced into a business model that doesn't work. We build in barriers to the technology.

CMM: There are illegal ebooks out there.

COV: How to batch delete records for technology that we no longer have? For example, those from NetLibrary.

TOR: Also gov docs. Can we "shadow" a collection. Maybe purge.

#### Round Table:

COV: Starting a video game collection for the library. Start with small collection, then build. Grant from WalMart and Friends of Library. Put the survey for Internet use on Library. Correction to minutes: Company that scanned newspapers is Newspapers Archive.com. Full text searchable.

BUR: Survey Posted. Daily Internet users may fill out. City in Budget process. Small decrease. Will be partner with Shakespeare at Play and Boys and Girls Club for Big Read. Will have a talk from a photographer of creepy scenes.

SMAR: Had the declutterer Tracy McCubbin and Big Box star Cloris Leachman. Classic Car Show July 11, 2009.

MCLS: Libraries should work together to put on programs.

TOR: We should have an adult services programming and outreach committee. Friends of the Library social. Asian American program: Secret Identities, graphic novel. Installed LCD display over Circulation to promote programs.

GIS: creating a floor map of library...interactive stations and online. Richard Foss will come to discuss culinary history of South Bay.

CMM: Email and phone notices, and also computer reservations via the web. Tip: pre-overdue notices three days ahead.

SAM: Funding options for moving away from Symphony to a new ILS. Looking for more flexibility at end user. Brain Fuse for online tutoring. Going to quit WebFeat because they hate it. Content DM for photo archiving.

RED: Big project: Vend print for PC reservations. Working on getting chronic oversuers to use library cards. Looking at budget cuts. Three open positions have been cut, so staff is thin. They will implement Symphony over the summer.

### **Adjournment**

Meeting adjourned 3:30 P.M.

Submitted by Irene E. McDermott, Secretary, May 22, 2009